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City to Implement Credit/Debit Card Convenience Fee Starting January 1st

HINESVILLE, Ga. (December 17, 2024) In response to the rising costs associated with credit and debit card processing, the City of Hinesville will implement a convenience fee for card payments starting January 1st. A fee of **3% (or a minimum of $1.50)** will apply to all credit and debit card transactions.

To avoid any additional costs, residents and customers are encouraged to take advantage of the following fee-free payment options:

- Cash
- Check
- E-Check

The decision to implement this fee was not made lightly. Due to the increased use of credit cards for payments, the City has incurred approximately $250,000 annually in credit card processing fees. This significant cost has become increasingly unsustainable.

The City carefully considered alternatives and chose to pass the processing fee directly to card users rather than raising service costs for all residents. By doing so, the City can maintain current service levels while allowing individuals to decide how they wish to make payments.

"We understand this change may cause some inconvenience, and we sincerely appreciate the community's understanding as we work to manage rising costs," said Kenneth Howard, City Manager. "We remain committed to providing excellent services while being good stewards of taxpayer dollars."

The City encourages residents to explore the fee-free payment options available to avoid any additional charges.

For additional information, residents may contact Kenneth Howard, City Manager, at 912.876.3564.

ABOUT THE CITY OF HINESVILLE:
The City of Hinesville was established in 1837 and is recognized as one of the fastest growing cities in the State of Georgia in both size and population. As the largest city in Liberty County, it serves as the county seat and is home to more than 35,000 people. For more information, visit cityofhinesville.org.